



100 Years of Forward Momentum

2019 ANNUAL REPORT

100 YEARS AGO, A GROUP OF COMMUNITY MEMBERS GATHERED AND CREATED AN ORGANIZATION THAT WOULD GROW AND EVOLVE INTO A LEADER IN OUR INDUSTRY.



Throughout the many celebrations of 2019, my mind was left circling around the word "legacy".

100 years ago, a group of community members gathered and created an organization that would grow and evolve into a leader in our industry. Their legacy is alive and well in the employees of our company that understand we are a part of something much bigger than ourselves.

As you read through our history in this commemorative edition, you will see a long line of leaders and innovators who set the foundation for growth. We owe the groups that have served Forward before us for their foresight and dedication. They set the basis for the high expectations we have today.

As I look back on my time with Forward, I have seen new leaders develop and take on the challenges of an ever-changing industry. They have not approached this as a job but look to leave a lasting mark on our organization and the direction it takes. Like those before them, they are the engine that makes growth possible.

Our expansion throughout the years has been purposeful and community centric. It is our mindset that strong communities have quality schools, local non-profits, and a bank that understands its role for the future. We've built a legacy of going in and energizing communities as other banks have been leaving them.

Forward sees our long and proud history as a story that is continuing to be written. Thank you for being part of moving the next chapter FORWARD!

William Sennholz

President/CEO

JUNE 2, 1919

Wheels were put in motion on June 2, 1919 that would gain momentum to create a unique and impactful financial institution – Forward Bank.

Founded as the **Marshfield Building** & Loan Association, this organization evolved and progressed with the city of Marshfield and Central Wisconsin.

AT 210 S. CENTRAL BETWEEN McCAINS AND THE RELDA THEATRE Yes, we've moved downstairs and into our new building. You'll find it much easier to come in and see us now . . . no stairs to climb . . . Just open the door and walk into our fine new offices. Come in. 1924 GOOD YEAR ARSHFIELD BLDG. & LOAN ASS'N. FOR BUILDING AND LOAN ASSN The Building and Loan association of Marshfield enjoyed a year of financial success, according to the nual report which has been sent out to all stockholders in the association. The total number of shareholders at 210 S. Central Ave., Marshfield the close of business on December 31, 1924 was 199 holding installment stock, and 87 holding paid up stock.

Dividends amounting to more

\$8,000.00 were paid out by the association during the past year to holders of installment and paid up atock certificates. The report lists the undivided profits at \$1,536.77.

The annual meeting of the stockholders of the Building and Loan as-

sociation for the election of directors and transaction of other business,

will be held in the assembly room at the City Hall next Tuesday evening,

January 18, at 8 o'clock.

Cloverland Bank building

919

LEADERSHIP

The first visionaries to lead Marshfield Building & Loan were Fred Reeths, president; Leo Rose, vice president, Henry Kalsched, treasurer; and Charles Pors, secretary.

This group drove the initial growth of bank and arranged for the move out of the second-floor offices of the Cloverland Bank building. 939

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NOW WE ALSO

OWN OUR HOME.

MOVE TO GROUND FLOOR

The desire to make it easier for members to get to the bank drove the decision to move to a new ground floor location at 210 South Central Avenue in Marshfield.

In 1939, the bank made the first of many location changes as it grew through the 100 years.

FDIC INSURED

In December of 1949, Marshfield Building & Loan Association was issued insurance from the FDIC, began offering savings products, and became Marshfield Savings & Loan.

The team served an important role in the Marshfield community as residents looked to build or buy their first homes. The expanded purpose also allowed the bank to help families save for future needs and dreams.

Alterations and Redecoration Under Way in New Location

Remodeling, repairing and redecorating is going forward at 210 S. Central avenue where t Marshfield Building and Lo Association headquarters and law offices of Pors and Pors be located at the end of Ma according to present plans.

The original mahogany ws' coting is being restored in front portion of the built which will serve as offices of Association. Repairs to the floor, made necessary by the teration program, are being to that portion of the bui foot counter which matches wainscoting will segregate office proper from the lobby wi he remodeling program wis col pleted.

A private o retary of the A far end of the walls constructe block, trimmed banding.

A corridor w lobby between office and the corporated in th Pors and Pors located in the structure.

Marshfield

Marshfield SAVINGS & I MAN ACCOMITION

Marshfield SAVINCE .

Marshfield SAVINGS & LOAN ASSOCIATION 210 SOUTH CENTRAL AVENUE MARSHFIELD, WISCONSIN

If You Want To Own YOUR Own Home-See The Building and Loan

LOANS FOR Buying - Remodeling - Repairing

MARSHFIELD







Newspaper Ad: March 29, 1941

THE MARSHFIELD NEWS - HERALD, Marshfield, Wis. Wednesday, January 31, 1973



NAMED TO NEW POSTS-Dr. F. W. Fornefelt Sr. (left) was elected chairman of the board and Robert N. Lotzer was named president at the organizational session following the annual meeting of the Marshfield Savings and Loan Association Tuesday. Fornefelt has been a member of the board since the association was founded in 1919 and president since 1949. Lotzer served as executive vice president since 1964. (News-Herald Photo)

SAVINGS AND LOAN MEET

Board Chairman, New President Are Elected

BOB LOTZER

Bob Lotzer assumed the role of Bank President in 1973, taking over from Dr. Fornefelt.

976

SECOND LOCATION

In 1976, a second location was built to serve customers on the opposite end of town near the corner of North Central Avenue and Upham Street.



6-20-85 Marshfield S&L assets up \$4.2 million

Robert N. Lotzer, president of Marshfield Savings and Loan Association. Tuesday reported during the annual meeting that assets grew \$4,224,-370 for the fiscal year ended March 31. Assets currently total \$60,040,929. An increase of \$3,282,539 in savings brought total deposits in that category to \$50,709,151. There also was an increase of \$4,328,207 in the Association's loan portfolio.

Interest payments to depositors amounted to \$4.454,027, a 6.5 percent increase compared with the previous year. Lotzer said. Net income for the year amounted to \$641.166, which was added to the reserves to bring total net worth to \$5,986,472. This is a net-worthto-asset ratio of 9.9 percent, compared to an average of 5.4 percent for all Wisconsin savings and loans and 3.9 percent for savings and loans nationwide.

Gerald A. Henzen and Lotzer were reelected to the Board of Directors for three-year terms. Holdover directors Wendelin Merkel, Raymond G. Schmidt, Clyde Wynia. Orin C. Toltzman, David R. Jaye, and director emeritus Ivo Umhoefer.

At the directors' meeting following the annual meeting zer was elected president other ofve vice . vice

ell, vice

Newspaper: May 28, 1994

Marshfield Savings Bank still thriving after 75 years

By JAMIE MARA Of the News-Herald

Three quarters of a century ago, the seeds of Marshfield Savings Bank were planted here, Today, more than a third of a billion dollars in some 23,000 loans later, the bank continues to thrive on helping area families and individuals secure funding for buying and building

homes. With the financial institution celebrating its 75th anniversary this year, bank President Robert Lotzer recalled the makings of the bank, which officially opened June 2, 1919, as Marshfield Building &

Loan Association. "From 1919 up until 1982, we were housing oriented, making home loans and home improvement loans," Lotzer explained. "That's still the major thrust of our business today, That's still what we really do best."

The bank engineered those first home loans from its offices on the second floor of the old Marshfield nk, which was located on of S. Central Avenue and

reet. Jewen-ted there today, uilding and Loan central Ave., ntil late 1973, as completed 200 block of stability, Lotzer said of preserving nature.

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opened in the 00 N. Central

federal laws in financial services which had been

throughout the good ye bad years," he said. " lean years, these reserve our safety net." Marshfield Savings I

"We have evolved really into a full service type of financier. But our main thrust is still related to housing."

- Robert Lotzer

"We have evolved really into a full service type of financier," Lotzer said. "But our main thrust is

still related to housing."

Survival — for 75 years — in a market as volatile as building and construction means sound financial planning. And the conservative nature of the bank fostering hefty reserves has allowed it to rise to the top among the city's financial institutions — all the way to the top, according to Lotzer.

"We're the strongest major hometown financial institution in Marshfield," he said, adding that the bank also ranks in the top 5 percent of savings institutions in the

Sacrifices made by choosing to avoid larger risks more t ins says the state's in financial soundness, s

"We're a conservative stitution and we've

that totaled \$31,845 in 1919, were more than \$75 million at the end of the fiscal year ending March 31. Of the assets, about 77 percent was mortgage loans.

The bank held more than \$60 million in deposits as of March.

Past and present board directors and employees receive a heaping of cudos from Lotzer, as well. He said their insight, planning, service and experience set the stage for and fostered the bank's success.

Besides Lotzer, the bank's current

board of directors includes Clyde Wynia, Orin Toltzman, Gerald Heinzen, David Jaye and William

While building a firm place in the area's financial environment, Marshfield Savings Bank has made a strong mark in the rest of the community, as well, Lotzer said.

"We're very proud to have served the community over the past 75 years," he said, "and we have always strived to be a responsible corporate entity.

"What we follow as part of our business plan is to provide the very best in service for our customers," he said. "That's our No. 1 goal. Everything else is secondary."

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d customers have standing and loyal experienced officers, and staff members ecurity and comfort knowledge of the

ts services.

y comes from treating ay they want to be e way you think they ed," he said.



BECOMING A MUTUAL

VINGS BA

In response to the ever-changing needs of the community and financial industry, Marshfield Savings & Loan became a mutual statechartered savings bank named Marshfield Savings Bank in 1993. This was the start of the era of being a full-service financial institution.

ORIN TOLTZMAN

Orin Toltzman became the President of Marshfield Savings Bank following the retirement of Bob Lotzer in 1996.

He continued the tradition of building a community-focused bank that responded to the needs of a growing Marshfield community.



CHECK MARSHPIELD SAVINGS BAN SAMPLE CHECK AGA 5410 1600 0000 1006 EFS. MEMO DO FOO The Elan CheckCard is turning a lot of heads thes® days. That's because it offers the best features of a credit card — worldwide acceptability, ATM access through your financial institution, security—in even looks like a credit card. But it works like a check, so you don't incur any debt. Let's say you're ready to make a purchase. Instead of fumbling for your checkbook and ID, just hand over your Ean CheckCard. The cashier rings it up, you sign a receipt, and the purchase comes right out of your checking account. Just make sure you have enough money in your account when you me the purchase. What could be easier? Double check the great features of the Elan CheckCard. Call for an application today. Or stop by and pick one up. Because this is something worth checking out. CHECKCARD. IT'S THE WAY TO PAY.

Newspaper: September 15, 1997

Bank expands to serve community better

Marshfield News-Herald

The south end of downtown Marshfield will have more than its share of dirt piles this winter as construction kicks into high gear for a new Marshfield Savings Bank, Copps Food Center and Holiday Inn Hotel and Conference Center — all about two blocks apart.

Ground was Tuesday afternoon for a new two-story, 12,500-square-foot Marshfield Savings Bank. It is being built south of the current building at 208 W. Fifth

"We need the space to add staff to offer a full menu of consumer and commercial services to the community," said Bob Lotzer, chairman of the bank's board of directors.

The bank is the community's third-largest, with \$97.5 million in deposits in 2002.

The current building is 30

years old, Lotzer said.
"We thought that would last us almost forever, but with the growth of the community and business, we have to expand," Lotzer said.

The new building will have separate areas for people to open accounts rather than using the teller line, bank



Dan Young/Marshfield News-Herald

Workers for Advance Concrete and Excavating of Spencer fill a hole on Sixth Street in Marshfield after connecting a water main for the new Marshfield Savings Bank building. The current bank building is in the background.

president Jeff Johnson said. "It's going to provide them with some privacy when they open an account instead of being in the middle of the lobby," he said.

The bank's title company will have a separate suite, and the bank will use another suite to expand into insurance products, investments or trusts, Johnson said.

The lobby, offices and loanclosing rooms in the new bank all will be larger, Johnson said.

"It'll be a lot nicer to go through your mortgage closing," he said. "People won't be sitting on top of each other."

The new facility also will have a fitness area for staff members, Johnson said.

Marshfield Savings Bank customer Jill Williamson of Pittsville learned of the bank's plans for a new building shortly after the groundbreaking ceremony.

A new parking lot with jonathan.gneiser@cwnews.net.

more space and improved traffic flow will make it easier for her to visit the bank, Williamson said.

After moving into the new bank next June or July, the board will decide whether to lease or sell the old building. Johnson said. The bank's second location at 1400 N. Central Ave. will remain open.

Jonathan Gneiser can be reached at 384-3131 or 800-967-2087, ext. 334, or at

CONTINUED GROWTH

Toltzman also recognized the need to move to another larger facility to prepare the organization for the future.

In 2004, the team moved next door to the facility located on 6th Street.



BILL SENNHOLZ

In 2005, Bill Sennholz became President and began building on the strong foundation left by past leaders.

His vision was to expand the outreach of the bank beyond traditional mortgage and consumer lending to help businesses and nonprofits in our communities.

FOCUS ON NON-PROFITS

Sennholz's foresight in the non-profit arena led to the development of the **Charitable Money Market Account** product - which feeds the funding needs of area charities and has resulted in over \$1.2 million in giving since its inception.



207 W. 6th St., Marshfield



Planning for the future and the changing needs of community members, Forward Investment Services was created in 2006. The goal was to provide advisory and brokerage services to supplement bank products to help customers save for retirement and other major life events.

008

RURAL COMMUNITIES

Additional opportunities allowed for more growth in 2008. Forward Financial Bank entered the Stanley and Withee, Wisconsin communities. It became obvious to the leadership team the style of banking brought to the table benefited smaller communities. Forward was becoming the bank that entered towns big banks were leaving and became the cornerstone for their financial wellness.



007

MOVING FORWARD

In 2007, leadership saw the opportunity to push beyond traditional community boundaries to add value to residents in other Central Wisconsin towns. As offices were being opened in Greenwood and Thorp, Wisconsin; Forward Financial Bank – a branch of Marshfield Savings Bank was created. The new name was more inclusive and reflected an important aspect of the bank's goals – to always be moving forward.

08

COMMUNITY INSURANCE AGENCY ADDED

Part of the expansion into Stanley and Withee involved the purchase of an insurance agency which became known as **Community Insurance Agency.**

COLBY

In February of 2013, Forward Financial continues to grow to this day.

Bank opened an office in Colby, Wisconsin. This move into the heart of the agricultural area was supported by the addition of an experienced Ag lender. The direction of the banks strengthening it's support of area farmers reflects their importance on the local economy. The Ag team

FORWARD INSURANCE

Geographical growth of a financial services company is supported by the talent of many people, and those employees deserve great facilities to serve their customers. In 2016 & 2017, facilities were moved and expanded in Stanley and Thorp to accommodate larger staffs and more customers.

During this time, Community Insurance Agency merged with Mid-States Insurance in Thorp forming Forward Insurance and expanding the access points for customers looking for quality insurance products.



MOVE TO MEDFORD

Momentum continued in 2010, and the first Medford, Wisconsin location was opened. It was time to bring the entire banking family under one name - Forward Financial Bank, and the Marshfield Savings Bank name was retired. Four years after entering the Medford market, the team and customer base grew to the point of needing a new expanded office.



Ribbon Cutting - 105 S. Washington St., Thorp

CONSTRUCTION BEGINS

The many departments who work behind the scenes are primarily housed in Marshfield, and rapidly outgrew the headquarters on 6th Street.

In 2017, construction started on a 55,000 square foot facility.

1001 N. CENTRAL AVE.

In February 2018, Forward consolidated two Marshfield locations and opened the doors of the new headquarters at 1001 North Central Avenue to tenants. Momentum continued to roll, and changes are made to reflect it.



Ribbon Cutting - 1001 N. Central Ave., Marshfield

2018

FORWARD BANK

Also, in 2018, the name was shorted to **Forward Bank.** Simple – impactful – and reflective of how searches are conducted in the digital world.

PUSH NORTH

The growth corridors Forward Bank has followed geographically have been along highways 13 North and 29 West. The push northward resulted in a merger with a bank with a similar long and positive history. In May 2019, Forward brought the brand to the customers of First National Bank of Park Falls.

OUR STORY CONTINUES...

The speed technology and customer expectations change has continued to drive **Forward Bank** to more innovation and digital services. Once online banking was cutting edge, then it was replaced by mobile banking. Checks continue to be replaced by person-to-person text exchanges of money. Accounts opened in offices now can be opened on a tablet or smart phone. Momentum is carrying Forward to be the bank where and when their customers need them.

The direction taken for the next 100 years will not be determined by chance but by a shared mission – to "Move Our Communities Forward". All decisions are filtered through this lens for customer-owners and employee-stakeholders.

One constant will remain - the organization moves ever forward.

Statement of Condition - Unaudited December 31, 2019

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\$18,975,973 Cash and Cash Equivalents Investments 73,747,996 Net Loan 442,813,428 Mortgage Servicing Rights 1,044,306 Other Assets 57,206,473

Total Assets \$593,788,176

LIABILITIES & EQUITY

Deposits \$512,384,893 **Borrowed Funds** 11,000,000 Other Liabilities 8,282,021 **Total Liabilities** \$531,666,914 Equity \$62,121,262 **Total Liabilities & Equity** \$593,788,176

Statement of Operations - Unaudited

INTEREST IN	CO	ME
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Loans \$21,967,184 Securities 1,609,068 Other

Total Interest Income \$23,576,252

INTEREST EXPENSE

Deposits Accounts \$3,837,338 **Borrowed Funds** 431,221

Total Interest Expense \$4,268,559

Net Interest Income \$19,307,693

Provision for Loan Losses 606,423

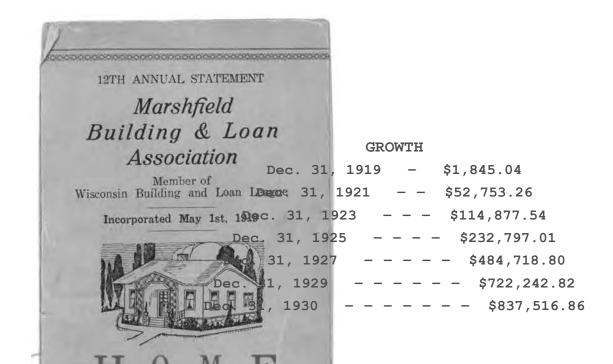
Net Interest Income After Provision \$18,701,270

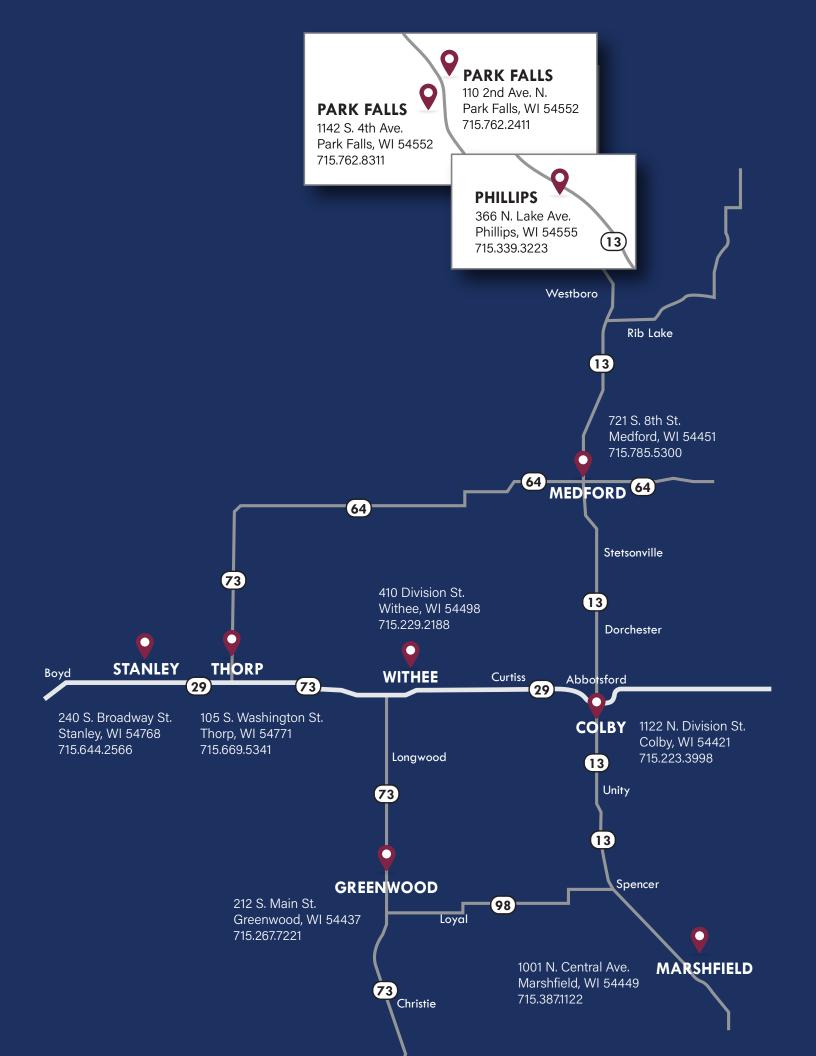
NON-INTEREST INCOME

\$975,354 549,458 3,202769	
\$4,727,581	
23,428,851	
19,220,576	
4,208,275	
925,361	

NET INCOME

\$3,282,914





BOARD OF DIRECTORS

John Marshall, Board Chair (Medford)

Allan Michalski (Marshfield)

Jon Pesko (Phillips)

Lori Gropp (Marshfield)

Mark Viegut (Colby)

Scott Rollins (Stanley)

Terry Palecek (Park Falls)

William Sennholz (Marshfield)

SENIOR MANAGEMENT TEAM

William Sennholz, *President/CEO*Dave Clark, *Executive Vice President*Rob Mort, *Treasurer/CFO*

CORPORATE OFFICERS

Tom Armstrong, Market President

Carissa Miller, VP/Credit Administration Officer

Chad Hoerman, VP/Senior Commercial Lender

David Krause, VP/Senior Commercial Lender

Gary Schraufnagel, VP/Ag Lender

Gene Knoll, VP/Lending Specialist

Jennifer Sobotta, VP/Marketing Director

Jesse Nelson, VP/Internal Auditor

Jessica Frahm, VP/Commercial Lender

John White Jr, VP/IT Director

Lori Schutz, VP/Project Manager

Mike Henke, VP/Ag Lender

Ron Wilczek, VP/Senior Commercial Lender

Sam Pritzl, VP/Commercial Loan Officer

Todd Waldhart, VP/Loan Officer

Bill Neville, AVP/Commercial Lender

Chrissy Walczak, AVP/Controller

Christopher Mueller, AVP/Compliance Officer

Gwen Schnitzler, AVP/HR Director

Holly Zopfi, AVP/Loan Operations Officer

Jesse Kreiner, AVP/Commerical Lender

Jill Scheppler, AVP/Mortgage Lending Manager

John Kaprelian, AVP/Retail Manager

Megan Genteman, AVP/Deposit Operations Manager

Molly Knoll, AVP/Commercial Lender

Sandy Klatt, AVP/Executive Admin.

